



DigitalTax™ Connect

Enhance the Borrower Experience

CoreLogic® transforms raw tax servicing data into easily consumable information that has multiple uses within the industry. Access to public portfolio data within DigitalTax Connect gives you peace of mind, and a reference point for when customers call in about their property tax amounts. Data sets include current information as well as historical information.

What does this mean for me?



Full Data Transparency – Improve your borrower experience and client retention rates.



Cost Savings – Enhance your interactive voice response (IVR) technologies to save on support costs.



Seamless Integration – Serve property tax information in your own website and mobile apps.



Customized Output – Easy access to customized property data, tailored specifically to your needs. Only the data you need, nothing more.

How do I use it?

- 1. Call Center Interactive Voice Response (IVR)** – Does CoreLogic show my current taxes were paid? What's the status of my research task that was initiated last week? Ingesting these data sets can equip call centers with the information needed to answer borrower questions through a seamless and automated experience.
- 2. Lender Applications** – Today's lender applications serve up a host of information. It's often helpful to display information around current research tasks as well as current amounts paid so borrowers have a world-class customer service experience. This can help deflect future borrower inquiries as well.

For more information on how DigitalTax Connect can help streamline your workflow, reach out to your Customer Account Representative today.

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